ADNAN TARIQ
INFRASTRUCTURE CONSULATANT

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SUMMARY

IT Professional with +15 years of experience in both In-house & System Integrator domains. I have been working on numerous projects and in different roles. Having vast experience of different environment architecture, deployment, and troubleshooting. Infrastructure architect and deployment with customer satisfaction is the key skill.

SKILLS

Skill	Average		Good		Excellent	
Active Directory	●	●	●	●	●	●
MS Exchange	●	●	●	●	●	●
Office365	●	●	●	●	●	●
MS SQL Cluster	●	●	●	●	●	●
MS Azure	●	●	●	●	●	●
Virtualization	●	●	●	●	●	●
Load Balancer	●	●	●	●	●	●
HP/Dell Servers	●	●	●	●	●	●
Storage SAN/NAS	●	●	●	●	●	●
Cyber Security	●	●	●	●	●	○
Backup & DR	●	●	●	●	●	●
Email Archiving	●	●	●	●	●	●
Linux	●	●	●	●	○	○

CAREER

Knowledge and Human Development Authority (Dubai Government)
Senior Specialist - IT Infrastructure
July 2018 - Present

working as Senior Specialist - IT Infrastructure with key & main responsibilities.

- Management of IT Infrastructure & Datacentre including Servers, Storage, backups and DR, WAN Links, and IT Equipment
- Provide L2/L3 Support to the Helpdesk team to resolve issues.
- Evaluation and security check for install computer hardware, networking software, operating system software and software applications.
- Install, maintain, troubleshoot, and upgrade Web-servers Farm with IIS.
- Manage Virtual environment consists of Hyper-V and VMware Cluster.
- Microsoft Infrastructure Management and Maintenance including but not limited to MS Active Directory, Exchange 2016, Office365, MS Azure, MS SCCM, Certificate Authority, and Microsoft SQL Cluster.
- HPE 3PAR, StoreOnce and NAS storage Management, Provisioning and Maintenance.
- Installation Maintenance HPE & Cisco UCS Servers (Rack & Blades)
- Migrate 600 Users from MS Exchange 2013 to MS Exchange 2016. Setup the Hybrid Environment and Migrated critical users to Office365.
- Data backup and Monthly Test restore tasks to make sure Data Integrity.
- Deployed Exclaimer Signature Solution for Exchange for centralized Email signature in corporate.
- Responsible for DR Drills, backup Operations tests along with Evidence to provide for ISO/ISR Audits.
- L2 level Network troubleshooting including but not limited to VLAN configuration changes, replacement of switches etc.
- Manage F5 BIG IP & BIG IQ Load Balancer for load balance traffic of Web servers and Exchange.
- Install, Maintenance and troubleshooting for Kaspersky as Enterprise Antivirus solution.
- Design and implement and Datawarehouse solution including MS SQL 2019 Cluster, SSIS and Analysis services along with PowerBI as reporting server (Infrastructure Only).

- Responsible for the ISR/ISO audit for Infrastructure for User Management, Data Protection, Backup & Restore and Business Continuity Policies and Procedures.
- Deploy and Maintain the Monitoring Solutions SolarWinds and VeeamOne for NOC Team.

Think Software Services FZ LLC
Sr. System Engineer
2013 - 2018

worked as Snr. System Engineer and consultant with key & main responsibilities.

- Provide L2/L3 Support to the Helpdesk team to resolve issues.
- Maintain, troubleshoot, repair, and administer local area networks (LANs), wide area networks (WANs), mainframe networks, computer workstations, connections to the Internet and peripheral equipment.
- Evaluate and install computer hardware, networking software, operating system software and software applications.
- Install, maintain, troubleshoot, and upgrade Web-server hardware and software.
- Implement network traffic and security monitoring software and optimize server performance.
- Conduct tests and perform security and quality controls.
- Control and monitor e-mail use, Web navigation, and installed software.
- Coordinate with sales team during quoting project regarding technical specification and licensing features.
- Presales Meeting with clients to gather new requirements and offer solutions.
- Perform POC and Prepare proposals for solutions.
- Implement Microsoft, Virtualization, Storage and Backup as per Project SOW.
- Manage Customer environment daily operations as per MSP agreement.

CAREER

Systems Limited / Visionet Systems
Network Engineer
2102 - 2013

worked as Network Engineer with key & main responsibilities.

- Management of network and technical facilities in office premises consisting of about 300+ nodes and 3 Remote sites Datacentre.
- Working as Team Lead with 5 Engineers.
- Managed the Datacentre with Microsoft technologies containing 3 different domains with 2-way trusts.
- Manage Virtualization environment and provisioning the servers as per requirement.
- Provide L2/L3 Support to the Helpdesk team to resolve issues.
- Maintain, troubleshoot, repair, and administer local area networks (LANs), wide area networks (WANs), mainframe networks, computer workstations, connections to the Internet and peripheral equipment.
- Evaluate and install computer hardware, networking software, operating system software and software applications.

TMN - Express News
Snr. System Engineer
2008 - 2012

worked as Snr. System Engineer with key & main responsibilities.

- Designed and Migrated windows 2003 Active Directory to centralized Windows 2008 AD DS for EXPRESS MEDIA containing 1 Root site and 3 Central Sites.
- Management of network and technical facilities in office premises consisting of about 300+ nodes and 12 Remote sites.
- Evaluation and security check for install computer hardware, networking software, operating system software and software applications.
- Install, maintain, troubleshoot, and upgrade Web-server hardware and software.
- Implement network traffic and security monitoring software and optimize server performance.
- Conduct tests and perform security and quality controls.
- Control and monitor e-mail use, Web navigation, and installed software.
- Migrated VMware vSphere 4.0 to 5.0 servers.
- Configuration and management of WSUS, GFI End Point Security.
- Manage backups using Symantec Backup exec and Acronis on Daily basis.
- Management of Kaspersky Antivirus Client Server Architecture.
- Managing a team of 12 System Support Engineers.

Pace Pakistan Ltd.
IT Support Officer   2006 - 2008

worked as IT Support officer with key & main responsibilities.

- Provide L1 Support to the end users in office premises consisting of 100+ end users.
- Manage Domain and backup operations.

PROFESSIONAL

- Microsoft Technologies experience such as Windows Server OS, Active Directory, DNS, DHCP, MS Exchange, Office365 Migration & Administration, MS SCCM, TMG/Proxy, SQL Server Cluster, IIS Server, MS RDS, DirSync, MS Direct Access.
- HP ProLiant, Dell PowerEdge R Series, Dell PowerEdge M Series Blade Servers deployment and management.
- Worked on the various storage system such as EMC Unity/ VNX/VNXe, HPE 3PAR, Dell PowerVault, Dell EqualLogic, HPE StoreEasy 1630, HPE MSA, NAS Storages.
- Working on Virtualization technologies such as VMWare vSphere / VCenter, Hyper V (Cluster).
- Working on Backup & DR products Veeam Backup & Replication, Barracuda Backup Server, Symantec Backup Exec, Acronis Cloud Backup, Commvault, Metallic.
- Symantec Endpoint Protection, Kaspersky, GFI Endpoint Security, Microsoft Forefront Security products experience.
- Proxy and Load Balancer Microsoft Forefront TMG 2010 Enterprise Array, Barracuda Load Balancer, F5 Load balancer.
- Email Archiving products Barracuda Message Archiver, GFI Mail Archiver.
- Work on the Cisco Switches for networking and SonicWALL Firewall (basic knowledge).

EDUCATION

2002 - 2006	**BS in computer science (Hons)**	Superior University, Pakistan
2000 - 2002	**Intermediate in CS**	BISE, Lahore, Pakistan

TRAINING/CERTIFICATIONS

(ISC)²:(ISC ID: 1139145)

- Certified in Cyber Security

Microsoft:(MCP ID: 8342547) (MCT, MCSE2012 & MCITP)

- Microsoft Certified Trainer.
- Microsoft Certified: Azure Fundamentals
- MCSE: Cloud Platform and Infrastructure
- Implementing an Advance Server Infrastructure.
- Server Virtualization with Hyper V and System Centre
- Designing and Implementing Server Infrastructure.
- PRO: Enterprise Messaging Administrator: 2010
- PRO: Enterprise Administrator: Server 2008
- TS: Exchange Server 2010
- TS: Server 2008 Applications Infrastructure: Configuration

PROJECTS

Bloom Holding: IT Transformation Project including MSP operations.
Novo HealthCare/Sabari Group: IT Transformation Project Datacentre setup including MSP operations.
SZPA: VMware cluster upgrade and P2V the environment.
Al-Ain Sports Club: Infrastructure virtualization and upgrade with MS Hyper V cluster, Dell Powervault MD3620.
American University of Emirates: VMware Cluster upgrade and DR site.
Canadian University of Dubai: Infrastructure virtualization with VMware Cluster and DR site.
EMAAR: Barracuda Backup Server for Endpoints Backup.
ENOC: Active Directory and APP server migration from Server 2003 to 2012R2.
Fujairah E-Government: Infrastructure virtualization with VMware Cluster.
Marka Group: IT Transformation Project Datacentre setup.
Repton School: Migrate 2000 Mailboxes from On-Prem Exchange to O365 Hybrid.
KHDA: Implemented Microsoft Azure Information Protection for Data Classification, PhishAlarm setup for End users to Report the Phishing Emails efficiently.
FUJAIRAH EGOV UAE: Email Services Setup Microsoft Exchange 2013 HA.
TSS: Setup Dell Compellent SC8000 with two additional Enclosure over FCOE protocol. Maintain & Mange the storage in Day-to-Day operations.
AL-KHALIJI BANK UAE: Infrastructure upgrade with MS Hyper V.
FUJAIRAH MUNCIPALITY UAE: Web Server Setup with SQL Cluster.
KANSAI PAINT UAE: Datacentre Setup to centralized IT operations.
EMIRATES DRIVING INSTITUTE: Datacentre

ACHIEVEMENTS

1. **Fujairah E-Govt**
   Awarded with Appreciation Certificate from Fujairah Govt. in completion of MS Exchange 2013 HA Implementation
2. **ENOC**
   Awarded with Appreciation Certificate from ENOC for completion of Server 2003 upgrade project.